

Spartan UK & Ireland

Publish Location: Spartan UK Zendesk

Date: 22/06/20

The following terms and conditions shall apply to your purchase of a Spartan Flexi Ticket (“Flexi Ticket Terms and Conditions”). By completing a purchase of a Spartan Flexi Ticket, you shall be deemed to have read, understood, and agreed to these Flexi Ticket Terms and Conditions and to have entered into a legally binding contract with Spartan Race UK Operations Limited (including its parents, subsidiaries, and affiliates, collectively “Spartan”).

1. “Flexi Tickets” are available for Spartan Open, Age Group and Elite heats, and redeemable against any scheduled 2020 or 2021 race in the UK and Ireland (“Events”), excluding Honour Series waves, Honour Series Races, and any special events and races.
2. Each Flexi Ticket purchased will have a distinct redemption code that can be used for registering for the applicable Events (“Redemption Code”).
3. With each Flexi Ticket purchased, you will receive: one (1) adult Face Mask; a ten pound (£10.00) Global Shop discount code; (one) 1-year free of Spartan Edge; and Issue 001 of Spartan Magazine.
4. Face Masks will be shipped within fourteen (14) days after the date of the Flexi Ticket purchase. You are responsible for correctly entering your mailing address at the time of purchase, and Spartan shall not be responsible for undelivered item/items, and Spartan shall have no obligation to resend any such items or offer a refund therefor.
5. Flexi Tickets are non-transferable and non-refundable, and Flexi Tickets cannot be exchanged for any credit or voucher.
6. If you are unable to attend the Event you have registered for with the Flexi Ticket Redemption Code, you will have the standard 30-day post-event period to transfer your registration to a new Event (“Deferral”), and you will be responsible for paying the standard deferral fee that applies to all Deferrals.
7. If the Event you have registered for using the Flexi Ticket Redemption Code is postponed or cancelled, you will be provided with a new redemption code that may be used to register for later scheduled 2020 or 2021 Event.
8. The name, email address and birth date associated with each Flexi Ticket must match the name, email address, and birth date associated with the Event registered for using the Flexi Ticket Redemption Code. Flexi Tickets cannot be used to purchase Event registrations for other people.
9. There is no limit on the number of Flexi Tickets that can be purchased by an individual.

10. The deadline to register for an Event using the Flexi Ticket Redemption Code is forty-five (45) days prior to the commencement of each such Event ("Redemption Deadline"). Flexi Ticket Redemption Codes will not be redeemable for any such Event after the Redemption Deadline.
11. Unused Flexi Ticket Redemption Codes will expire at the end of the 2021 Event season, and must be redeemed prior to the Redemption Deadline for the final 2021 Event ("Expiration Date"). Redemption Codes and pre-registered events are not transferable to 2022.
12. If a Flexi Ticket Redemption Code is unused prior to the Expiration Date, Spartan will not issue a refund, nor will Spartan issue a credit or voucher for any value.
13. Flexi Ticket 'Extras' such as Face coverings, Merchandise Discount codes and Spartan Edge Subscriptions are only available for new race purchases. Any race entry deferred or transferred into a flexi-ticket is excluded from this offer.
14. Flexi Tickets cannot be used in conjunction with any other offer and/or discounts code.
15. Spartan's Term of Purchase shall additionally apply to all purchases of a Flexi Ticket. To the extent that there is a conflict between these Flexi Ticket Terms and Conditions and those term and conditions in Spartan's Terms of Purchase, these Flexi Ticket Terms and Conditions shall apply.